

Abstract

Method and system for the electronic provision of services for machines via a data communication link

With this invention, expert knowledge from machine manufacturers is applied quickly at any time to a machine (20) via the Internet, by providing a main computer (host 8) for the production and provision of machine-related data and/or services and a machine-side working computer (client 21), which is connected to the main computer via a data communication link (14) and by means of which (client) machine state data can be acquired in real time and transmitted to the main computer, and by means of which machine-related data and/or services generated by the main computer as a function of such machine state data can be received by means of an analysis and evaluation unit.

FIG. 4